

Notice is hereby given that a meeting of the Te Anau Basin Water Supply Subcommittee will be held on:

Date: Tuesday, 20 July 2021

Time: 10am

Meeting room: Te Anau Library Meeting Room

Venue: 24 Milford Road, Te Anau

# Te Anau Basin Water Supply Subcommittee Agenda TRIENNIAL/OPEN MEETING

#### **MEMBERSHIP**

Chairperson Keith Thompson Members Henry Douglas

Murray Hagen Bill Hunter

Graham Johnston

Rex Millar

Councillor Ebel Kremer

#### IN ATTENDANCE

Manager contracts – water and waste

Manager operations - water and waste

Committee advisor

Bill Witham

Grant Isaacs

Rose Knowles

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Full agendas are available on Council's website

www.southlanddc.govt.nz

Terms of Reference – Water Supply Subcommittees– Te Anau Basin, Five Rivers, Matuku

TYPE OF COMMITTEE	Subcommittee					
SUBORDINATE TO	Fiordland and Northern Community Board					
LEGISLATIVE BASIS	Subcommittees delegated powers by Council as per schedule 7, clause 32, LGA 2002.					
MEMBERSHIP	Te Anau Basin Water Supply Subcommittee (Fiordland Community Board)					
	The total membership of the Te Anau Basin Water Supply Subcommittee will be nine. Membership of the subcommittee shall be determined by an election at a triennial public meeting.					
	The subcommittee representation shall comprise:					
	a water supply consumer from each of the following areas:					
	- Duncraigen					
	- Homestead					
	- Kakapo					
	- Mt York					
	- Princhester					
	- Ramparts					
	- Takitimu					
	two representatives appointed by Landcorp.					
	Matuku Water Supply Subcommittee (Northern Community Board)					
	The total membership of the Matuku Water Supply Subcommittee will be six plus a councillor.					
	The chairperson shall be elected by the vote of the subcommittee.					
	Five Rivers Water Supply Subcommittee (Northern Community Board)					
	The total membership of the Five Rivers Water Supply Subcommittee will be six members plus a councillor.					
	The chairperson shall be elected by the vote of the subcommittee.					
QUORUM	Te Anau Basin Water Supply Subcommittee – 5					
	Matuku Water Supply Subcommittee – 4					
	Five Rivers Water Supply Subcommittee – 4					
FREQUENCY OF	Te Anau Basin Water Supply Subcommittee					
MEETINGS	Three meetings per annum or as required.					
	Matuku Water Supply and Five Rivers Water Supply Subcommittee					
	One meeting per annum or as required.					
SCOPE OF ACTIVITIES	The activity of Southland District Council's Water Supply Subcommittees is framed by Council policies and plans. The responsibilities of these water supply subcommittees include:					

- providing feedback to Council officers on relevant plans and strategies (including asset management plans)
- receiving operational and financial reports
- community engagement and representing community views to Council.

#### **DELEGATIONS**

#### Power to Act

The Te Anau Basin, Matuku and Five Rivers Water Supply Subcommittees shall have the following delegated powers and be accountable to the relevant community board for the exercising of these powers:

- (a) power to recommend the annual budget relating to the relevant water supply scheme
- (b) power to approve expenditure outside Council's authorised officer levels but within the budget of the water supply schemes. All decisions to approve expenditure outside Council's authorised officer levels must be made by way of a resolution at a meeting of the water supply subcommittees. Any such decisions must be reflected in the minutes of the meeting
- (c) power to approve new connections to the relevant water supply scheme
- (d) power to approve expenditure outside of the relevant annual budget for emergency works
- (e) policies relating to water schemes.

In addition to the power to approve expenditure outside of the relevant annual budget for emergency works, this committee can also recommend unbudgeted expenditure to the relevant Community Board and Council for approval.



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# 1 Apologies

At the close of the agenda no apologies had been received.

#### 2 Leave of absence

At the close of the agenda no requests for leave of absence had been received.

### 3 Conflict of interest

Committee members are reminded of the need to be vigilant to stand aside from decision-making when a conflict arises between their role as a member and any private or other external interest they might have.

# 4 Public forum

Notification to speak is required by 12noon at least one clear day before the meeting. Further information is available at <a href="https://www.southlanddc.govt.nz">www.southlanddc.govt.nz</a> or by phoning 0800 732 732.

# 5 Extraordinary/urgent items

To consider, and if thought fit, to pass a resolution to permit the committee to consider any further items which do not appear on the agenda of this meeting and/or the meeting to be held with the public excluded.

Such resolution is required to be made pursuant to Section 46A(7) of the Local Government Official Information and Meetings Act 1987, and the chairperson must advise:

- (i) the reason why the item was not on the agenda, and
- (ii) the reason why the discussion of this item cannot be delayed until a subsequent meeting.

Section 46A(7A) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

"Where an item is not on the agenda for a meeting,-

- (a) that item may be discussed at that meeting if-
  - (i) that item is a minor matter relating to the general business of the local authority; and
  - (ii) the presiding member explains at the beginning of the meeting, at a time when it is open to the public, that the item will be discussed at the meeting; but
- (b) no resolution, decision or recommendation may be made in respect of that item except to refer that item to a subsequent meeting of the local authority for further discussion."

### 6 Confirmation of minutes

11.1 Meeting minutes of Te Anau Basin Water Supply Subcommittee, 09 March 2021



# Te Anau Basin Water Supply Subcommittee OPEN MINUTES

Minutes of a meeting of Te Anau Basin Water Supply Subcommittee held in the Te Anau Library Meeting Room, 24 Milford Road, Te Anau on Tuesday, 9 March 2021 at 1.30pm.

# **PRESENT**

Chairperson Keith Thompson Members Henry Douglas

Murray Hagen Bill Hunter

Graham Johnston

Rex Millar

Councillor Ebel Kremer

# IN ATTENDANCE

Contract manager - water and waste operations  $\operatorname{Bill}$  Witham and maintenance contract

Operations manager – water and waste services Committee advisor

Grant Isaacs Rose Knowles



# 1 Apologies

There were no apologies.

# 2 Leave of absence

There were no requests for leave of absence.

# 3 Conflict of Interest

There were no conflicts of interest declared.

#### 4 Public Forum

Mr Chris Carran – Landowner on the Ramparts Water Scheme addressed the meeting regarding Department of Conservation opposing the renewing of the consent and provided a update on the history of the scheme. He advised that the bore was moved 50 metre away from the swamp many years ago and that the scheme is used for stock.

Councillor Kremer advised that there has been a change of Law for wetlands areas with no draw within 100 metres of a wetlands. As Department of Conservation have submitted against the renewal of the consent he advised that staff from Council, Environment Southland and Department of Conservation meet and discuss the consent and the way forward.

Members agreed and requested Council staff to organise a meeting.

# 5 Extraordinary/Urgent Items

There were no Extraordinary/Urgent items.

#### 6 Confirmation of Minutes

Resolution

Moved Murray Hagen, seconded Bill Hunter and resolved:

Confirms the minutes of Te Anau Basin Water Supply Subcommittee meeting held on 3 November 2020 and 30 June 2020.



# Reports

7.1 Financial Report for the period ended 31 January 2021

Record No: R/21/2/7285

Operations manager, water and waste, Bill Witham presented the report.

Mr Witham explained that they have had to replace pumps at Takitimu, Ramparts and Mt York schemes and a switchboard and pressure vessels at Mt York.

#### Resolution

Moved Henry Douglas, seconded Bill Hunter and resolved:

That the Te Anau Basin Water Supply Subcommittee:

- a) Receives the report titled "Financial Report for the period ended 31 January **2021"** dated 1 March 2021.
- 7.2 Unbudgeted Expenditure Replacement Pumps for Ramparts, Takitimu and Mount York Rural Water Schemes

Record No: R/21/2/8326

Operations manager, water and waste, Bill Witham presented the report.

Mr Witham advised that a recommendation to council is required to approve unbudgeted expenditure to replace pumps at the Ramparts, Takitimu and Mount York rural water schemes.

# Resolution

Moved Graham Johnston, seconded Rex Millar and resolved:

That the Te Anau Basin Water Supply Subcommittee:

- a) Receives the report titled "Unbudgeted Expenditure Replacement Pumps for Ramparts, Takitimu and Mount York Rural Water Schemes" dated 1 March 2021.
- b) Determines that this matter or decision be recognised as not significant in terms of Section 76 of the Local Government Act 2002.
- c) Determines that it has complied with the decision-making provisions of the Local Government Act 2002 to the extent necessary in relation to this decision; and in accordance with Section 79 of the act determines that it does not require further information, further assessment of options or further analysis of costs and benefits or advantages and disadvantages prior to making a decision on this matter.



d) Recommends that Council approve unbudgeted expenditure incurred of \$45,700 for the replacement of the two pumps and one pump motor be funded by a 20 year loan with the repayments funded by the Te Anau rural water scheme rates

The meeting concluded at 2.30pm	CONFIRMED AS A TRUE AND CORRECT RECORD AT A MEETING OF THE TE ANAU BASIN WATER SUPPLY SUBCOMMITTEE HELD ON 9 MARCH 2021
	<u>DATE</u> :
	CHAIRPERSON:



# Financial Report for the period ended 30 June 2021

Record No: R/21/7/38144

Author: Bill Witham, Manager contracts - water and waste Approved by: Matt Russell, Group manager services and assets

# **Water and Waste Engineer's Report**

- These financial results are draft for period ended 30 June 2021, year end processes are yet to be completed along with the audit.
- 2 The monthly operations report for Downer has been included with this report. The report includes data on Downer's district wide operations activities which are presented on a town-bytown basis.
- To address the request to committee members for fault notifications, Councils Antenno app is being configured to allow communication of water faults directly to the scheme consumers. The app installs on most phones and is simple to set up. A link to the App is available from the Southland District Council website or the apple and android app stores.
- 4 The Mt York pressure tanks have been replaced and manifold pipework improved. This work has been fully funded by council's Covid19 stimulus package and will not impact water rates.
- The Ramparts consent renewal is still underway. Agreement has been reached for the current intake to remain in service and new consent conditions will be finalised in the near future.
- 6 The table below shows all of the projects for Te Anau Rural Water Supply in 2020/21.

Project Name	Type	Year	Budget	Staff Comments
Consent renewal preparation (Ramparts)	REN	2018/19	\$64,503	Underway
Consent renewal preparation (Kakapo)	REN	2018/19	\$13,617	Complete
Flow Meter Replacements (Rural Schemes)	REN	2019/20	\$29,194	Complete
Plant room Valves (Homestead)	REN	2020/21	\$7,169	Terminated
Replacement of non- compliant pressure vessels in treatment plant and booster station (Mount York)	REN	2020/21	\$45,000	Part of 3 Waters Reform Stimulus package Complete

# Financial Considerations

# Loans

The table below outlines the community loans as at 30 June 2020. The interest rate applicable on these loans for the 2020/21 year is 4.65%.

	Business Unit	Balance June 2020	Years Remaining
Electrical Upgrade	26960	\$4,988	2
Water Supply Overheads	26960	\$110,237	13
Mount York	26962	\$7,152	30
Kakapo Consent Renewal	26964	\$10,930	10
Homestead	26965	\$21,095	30

# Reserves

8 Reserves are projected as:

	Opening balance 30 June 20	Annual Plan balance at 30 June 21	Forecast Closing 30 June 21
Te Anau Rural General Reserve	\$127	\$127	\$127

# Recommendation

That the Te Anau Basin Water Supply Subcommittee:

Receives the report titled "Financial Report for the period ended 30 June 2021" dated 12 July 2021.

# **Attachments**

- A June 2021 Interim Result Te Anau Rural Water Supply Community Financial Report 🕹
- B Downer Monthly Report May 2021 &
- C Downer A3 Report May 2021 4

Te Anau Rural Water Supply - Business Units as at 30 June 2021									
	Income				Expenses		Capital		
			Budget Full			Budget Full			Budget Full
Business Unit	Actual YTD	Budget YTD	Year	Actual YTD	Budget YTD	Year	Actual YTD	Budget YTD	Year
Water Supply Overheads	\$32,771	\$30,874	\$30,874	\$161,151	\$161,151	\$161,151	\$29,194	\$29,194	\$29,194
Water Supply Ramparts	\$82,682	\$77,896	\$77,896	\$82,641	\$80,904	\$80,904	\$56,433	\$84,514	\$84,514
Water Supply Mount York	\$70,035	\$79,552	\$79,552	\$34,489	\$34,552	\$34,552	\$63,179	\$74,819	\$74,819
Water Supply Takitimu	\$53,804	\$50,690	\$50,690	\$61,629	\$65,690	\$65,690	\$0		
Water Supply Kakapo	\$70,164	\$66,103	\$66,103	\$73,666	\$65,511	\$65,511			
Water Supply Homestead	\$31,955	\$30,105	\$30,105	\$33,822	\$30,105	\$30,105		\$1	\$1
Water Supply Princhester	\$19,718	\$18,577	\$18,577	\$21,297	\$18,577	\$18,577			
Water Supply - Duncraigen	\$11,914	\$11,224	\$11,224	\$9,387	\$11,224	\$11,224			
Total	\$373,043	\$365,021	\$365,021	\$478,082	\$467 <i>,</i> 714	\$467 <i>,</i> 714	\$148,806	\$188,528	\$188,528

Please note that the above is the draft result to the 30th June 2021, year end processes are yet to be completed along with the the audit.

Te Anau Rural Water Supply income is \$8,022 higher than budget, rates across all business units are higher than budget and offset by Mount York receiving a lower a lower grant (\$11,640) from the three waters reform stimulus package for the replacement of non-compliant pressure vessels in treatment plant and booster station. The grant received is lower than forecast as the cost of the project was less than forecast.

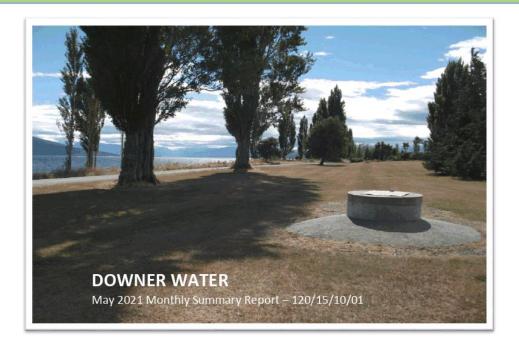
Te Anau Rural Water Supply expenses are \$10,388 higher than budget, the main variance is Kakapo maintenance, due to trench in new 20 mm waterline and 30 metres deepening of pvc pipe.

Te Anau Rural Water supply capital expenditure is \$39,743 lower than budget, the main variances are:

- (i) Water Supply Ramparts renewal of consent has not been completed, the \$28,000 variance to the current budget will be carried forward to the 2021/22 financial year.
- (ii) Water supply Mount York pressure valve replacement was funded through the 3 Waters stimulus programme, the actual cost was \$11,640 less than forecast

# Downer

# Southland District Council Water and Wastewater Maintenance Contract





# **DISTRIBUTION**

This Monthly Summary Report 120/15/10/01 has been distributed to:

Copy No.	Holder	Contract Position	Company
01	Grant Isaacs	Operations Manager: Water and Waste Services, Strategic Water and Waste	SDC
02	Bill Witham	Contracts Manager: Water and Waste Services	SDC
03	Bevan McKenzie	Project & Programme Manager: Asset Manager Water	SDC

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- 2. Health and Safety
- 3. Quality Assurance and Compliance
- 4. KPI Summary

# 1. EXECUTIVE SUMMARY

# COMPLIANCE (DRINKING WATER)

- All drinking water compliance testing was completed and carried out as per NZDWS.
- All samples were absent of Escherichia Coli.

# **COMPLIANCE (ENVIRONMENTAL WASTEWATER)**

• There were no non-compliant tests during May 2021

# FINANCIAL

#### MISC MINOR WORKS MAY 2021

WIISC WINON WORKS WAT 2021							
Riverton WTP Chemicals	4,643.34	Chemical & filters Riverton WTP May 2021					
Riverton WTP Mixing Chemicals	3,217.98	Mixing chemicals Riverton WTP May 2021					
Te Anau Ponds O&M	7,749.43	O&M Te Anau Ponds during construction					
Winton & Lumsden Nitrate Sample	83.16	Monthly Nitrate Sampling – Winton & Edendale					
Ohai Discharge Consent Sampling	292.74	Monthly Ohai Discharge Consent Sampling					
Edendale Worm Farm	33,538.05	Edendale Worm Farm – May 2021					
Ohai Citric EFM Washes	191.88	Ohai Citric EFM Washes –May 2021					
Riverton WTP Revert to River	937.88	Riverton WTP Revert to River May2021					
Peace St, Tuatapere Stormwater	3,112.15	Continuation, mark up lines, hydrovac, no CCTV					
Ohai Soakhole	817.15	Ohai Soakhole – soakage rate testing					
Waikawa Toilet Peizo Hole	3,993.84	Waikawa Toilet – install second Peizo hole					
24 Sneyd St, Tuatapere	1,408.44	Clean out storm, dig around, await further instruction					
Generator Repair	1,530.01	Repairs to SDC generator					
Church St, Winton	358.16	Investigate meter and valve as requested					
Riverton Townside Ponds	2,610.30	Ditch cleaning					
Taramea Bay, Riverton	1,985.85	Clean out outlet					
Dallas St / Bay Rd, Riverton	151.43	Patch slump with cold mix					
Te Anau Backflow Preventers	9,905.00	Replace BFP's at Dusky and Matai Streets					
De Joux Road Sampling Screen	203.74	Sampling screen					
Factory Road, Gorge Road	1,088.86	Clean out septic tank					
35 Pluto Road, Lumsden	1,400.04	Repairs after fibre strike					
Otahu Flat WTP	7,645.77	Install new replacement pump					
14 Johnson St, Nightcaps	531.19	Replace aquaflow					
Patience Bay, Te Anau	3,731.00	Install new fibreglass booster tank					
Mossburn WTP Wellhead Filters	4,041.62	Change out wellhead filters					
Little River Sampling	399.55	Little River Sampling May 2021					
Manapouri Storm MH Recovery #2	9,690.97	Manapouri Storm Manhole Recovery					
Manapouri Storm MH Recovery	5,441.21	Manapouri Storm Manhole Recovery					
Curio Bay Camping Ground Cabinet	1,289.06	Callout to cabinet damage, remount					
Folia St, Lumsden	6,338.26	Investigate/repair collapsed storm main					
Tuatapere SCADA Upgrade	4,384.87	Tuatapere SCADA upgrade UV					
25 Redan Street, Wyndham	323.68	Dig up recent repair by On Target, confirm repair had been made under concrete					
Dacia/Hero St, Lumsden	3,529.27	Waterblast & suck out – further to previous work					
TOTAL	126,565.88						

All claims and invoices for completed work were certified and accepted.

#### **HEALTH & SAFETY**

- There was no incidents reported in May 2021.
- Tool Box was held on May 20, 2021 at Downer offices, Invercargill.

#### **QUALITY ASSURANCE**

- There were no NCR/OFI's issued during May 2021.
- There were no instances of rework or product failure during the month.

#### PLANNED POWER INTERRUPTIONS

Planned power interruptions in May 2021:

- ❖ May 11 Effluent Pump, 22 Half Mile Road, Tuatapere
- ❖ May 11 Pump opp RN14, 14 Erskine Street, Tuatapere
- ❖ May 11 Ponds 49 Erskine Street, Tuatapere
- May 11 Effluent Plant, 17 Bridge Street, Tuatapere
- ❖ May 11 Pump, 74 Half Mile Road, Tuatapere
- ❖ May 13 Pump Mt York Water Supply, Hillside Manapouri Rd, Te Anau
- May 17 Riversdale Sewer Pump, Liverpool Street, Riversdale
- ❖ May 18 Riverton Water Reservoir, 128 Richard Street, Riverton
- May 22 Pump Station outside 19 Salford Street, Edendale
- May 25 SDC Pump, Pumphouse Road, Te Anau

#### **STAFFING**

- Contract staff levels are currently seventeen permanent employees. This is made up of five management, administration and QA staff and twelve field staff.
- Training completed in May:
  - ♣ TTM Luke Russell
  - ♣ STMS Mike Shaw
  - First Aid Refresher Gina Donnelly
  - ♣ Dave Roy WTP Diploma Block Course
- Training scheduled for June:
  - STMS Refresher Malcolm Hewitt
  - ♣ TMO-NP Luke Russell
  - First Aid Refresher Luke Russell

# SUMMARY







Verdun Street, Riverton – showing sewer lateral broken going through SW main and manhole installation after repair



Fibre strike – 8 Inkerman Street, Wyndham





New pressure tank installed at Patience Bay Pumphouse



Lyne Street, Nightcaps – SW repair









Mains failure on the Castlerock line of the Lumsden rural scheme



Replacing a 200mm valve in Riverton



SW ditch cleaning in Ohai





Lumsden 250mm main repair

# **HEALTH & SAFETY INDICATORS:**

Description	Employees	Sub- Contractor	Employees	Sub- Contractor
	Current Month	Current Month	YTD	YTD
Number of Fatalities	0	0	0	0
Number of Lost Time Injuries	0	0	0	0
Number of Days lost due to LTI's	0	0	0	0
Number of Medical Treatment Injuries	0	0	0	0
Number of First Aid Treatment Injuries	0	0	0	0
Number of Near misses	0	0	3	0
Number of Property/Plant Damages	0	0	4	0
Number of hours Worked	3,422.98	216	32,575.04	2,879.25
LTI Incidence Rate (1 million Hrs.)	0.0	0.0	0.0	0.0

# 2. QUALITY ASSURANCE & COMPLIANCE - MAY 2021

All potable water samples taken were found to be absent of any e-coli presence. All water and wastewater field sampling was carried out by an independent sampling subcontractor. All water and wastewater samples are tested at an IANZ accredited laboratory, Water Care Laboratory Services in Invercargill. Both site and field sampling results are reported through to Council as well as being logged on our WaterOutlook system.

Description	Number
Water scheme laboratory tested samples taken for month: E-coli, UVT and P2	246
Wastewater scheme sampling completed for month	3
Wastewater scheme site samples taken for month	11
Wastewater scheme laboratory tests completed for month	75
Non-conformance reports received	0
OFI reports received	0
Site audits conducted	2

# **NZDWS**

All Escherichia Coli monitoring for bacteria compliance were fully compliant, with samples all being absent of Escherichia Coli.

Bacteria compliance requires field testing of FAC, pH and turbidity of the water leaving the water treatment plants. The field sampling for these parameters were fully compliant, apart from turbidity on the Eastern Bush Otahu Flat and Orawia Water Supply. The supplies which use UV disinfection for protozoa compliance were monitored for UV transmittance as per the NZDWS, to ensure the UV reactors were disinfecting the water acceptably and all of these tests were compliant.

#### RESOURCE MANAGEMENT ACT

Wastewater discharge consent sampling was carried out at Otautau, Riverton Townside and Riverton Rocks during May and the discharge from the Riverton WTP was also sampled. Joint sampling was carried out in conjunction with Environment Southland at Riverton Townside. There were no non-compliant tests during May.

# 3. KEY PERFORMANCE INDICATORS – MAY 2021

	No.	Key Performance Indicator	Method Of Monitoring	Target	Compliance Y,N or N/A
Health & Safety	1.	Compliance with Contractor's approved Health & Safety Plan	Self-audit plus independent audit	100%	Y
	2.	Feedback on near misses	Monthly reports on incidents and lessons learnt	Any/All incidents reported each month	Y
	3.	Lost time Health & Safety incidents on this contract	Monthly reports on lost time incident hours/hours worked	0.00035% Lost time of total hours worked to date	Υ
Consent determinands. <b>Down</b>		Percentage compliance with wastewater Resource Consent determinands. Downer to apply for dispensation for Stewart Island and Ohai.	Monitoring programme as required by Resource Consent (Dispensation sought for Stewart Island)	100% 100%	N
	5.	Percentage samples taken in accordance with the Resource Consent requirements (Dispensation to be requested if required).	Monitoring programme as required by Resource Consent	100% 100%	Υ
	6.	Number of system failures and pollution incidents (overflows) per year across all systems (not including private)	Data from HANSEN IPS	Less than 20	Υ
	7.	Percentage of Requests for Service responded to within required timeframes – wastewater	Data from HANSEN IPS	100% 100%	Y

Water	8.	Percentage of water lab tests that meet the requirements of the NZDWS 2005 (for plants upgraded to meet the NZDWS 2005 standard)				WINZ				100		Υ
	9.	Number of complaints regarding drinking water quality per year across all systems. (Dispensation to be requested if required)				Data from HANSEN IMS			Less than 65 0		Y	
	and supply of water, over and above 48 hour storage period.			Data from HANSEN IMS				Less than 130 0  Not more than 20 0 (TOTAL)		Υ		
				Data from HANSEN IMS						Y		
	12.	Percentage of Requests for Service responded to within required timeframes - water				Data from HANSEN IMS			Not less than 90% 100%		Υ	
Performance		A Total number of Y's										11
Evaluation		B Total number of N's									1	
	A + B									12		
		OPR = 100 X (A/(A+B) %										
JUL 20	AUG	G 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21	JUN 21
100%	92	2%	100%	100%	100%	92%	92%	92%	92%	92%	100%	

# PERFORMANCE SCORING TABLE

OPR Score (%)	RATING	DESCRIPTION	
91-100	Excellent	Awarded when requirements are consistently met in an outstanding manner	
76-90	Above Average	Requirements fully covered in all material aspects, and being proactive	
60-75	Average (proactive)	Outputs adequate and performance is adequate	
50-59	Average (reactive)	Outputs adequate but in a reactive mode	
40-49	Below Average	Barely adequate: Some deterioration in services	
40 or less	Poor	Unacceptable: Serious deterioration of services	



# SOUTHLAND DISTRICT COUNCIL—WATER AND WASTEWATER MAINTENANCE CONTRACT

# 120/15/10/01





