



Notice is hereby given that an Ordinary meeting of Southland District Council will be held on:

Date: Wednesday, 22 June 2022
Time: 9am
Meeting room: Council Chamber
Venue: Level 2
20 Don Street
Invercargill

Council Agenda - Late Item OPEN

REPORTS - OPERATIONAL MATTERS

8.2 Management report

3

Management report

Record No: R/22/3/12676
Author: Dianne Williams, Mayor/Chief executive support
Approved by: Cameron McIntosh, Chief executive

Decision Recommendation Information

Recommendation

That Council:

- a) **Receives the report titled “Management report” dated 21 June 2022.**

Chief executive update

The water services bill has been introduced to parliament. The explanatory note which accompanies the bill has been included in this management report for information.

Water Services Entities Bill

Government Bill

Explanatory note

General policy statement.

This bill is a stand-alone bill that establishes 4 publicly owned water services entities that will provide safe, reliable, and efficient water services in place of local authorities. The bill contains the ownership, governance, and accountability arrangements relating to those entities, and provides for transitional arrangements during an establishment period. The entities will commence delivery services on 1 July 2024.

Introduction

New Zealand faces a significant infrastructure challenge in relation to the drinking water, wastewater, and stormwater services that are currently delivered by territorial authorities. Water services are an essential building block for communities. Public health and well-being, better environmental outcomes, economic growth and job creation, housing and urban development, **climate change, resilience to natural hazards, and the rights and interests of iwi and Māori all** depend on better outcomes for those services.

The investment needed over the next 30 to 40 years to maintain and upgrade New Zealand’s water infrastructure to a standard required to address the infrastructure challenge is unaffordable for most communities under the current arrangements.

By providing for the establishment of 4 water services delivery entities, this Bill paves the way for improved, effective, and efficient management of water services delivery and infrastructure so that New Zealanders will have access to safe, reliable and affordable drinking water, and wastewater and stormwater services that meet their environmental and cultural expectations.

Relationship to other proposed legislation

This bill is just one component of a comprehensive package to reform water services that are currently provided by local authorities. The bill will need to be followed by further legislation to provide for

- additional, detailed implementation arrangements for the entities and service delivery, including provisions relating to the transfer of assets, liabilities, and other matters from local authorities to new water services entities:
- specific powers, functions, and responsibilities of the new water services entities, and pricing and charging arrangements:
- economic regulation and consumer protection regimes relating to the new water services system:
- any changes to Treaty settlement legislation that are required to ensure that settlement **obligations are carried forward from territorial authorities to the new water services entities:**
- detailed changes to the Local Government Act 2002, the Water Services Act 2021, and other legislation to transfer service delivery arrangements to the new water services entities.

Legal form and ownership by territorial authorities

Water services entities are a new public service delivery model. Each entity will be a body corporate, and will be co-owned by the territorial authorities in its service area in shares to provide **a tangible expression of ownership that is recognisable by communities and territorial authorities.**

The bill defines the service area for each entity through reference to territorial authority districts, or **parts of districts. The service area of the Southern Water Services Entity is the takiwā of Ngāi Tahu,** as described in section 5 of Te Runanga o Ngai Tahu Act 1996.

Function, objectives, and operating principles

The function of a water services entity will be to provide safe, reliable, and efficient drinking water, wastewater, and stormwater services in its area. The objectives of an entity will be to:

- deliver water services and related infrastructure in an efficient and financially sustainable manner
- protect and promote public health and the environment
- support and enable housing and urban development
- operate in accordance with best commercial and business practices
- act in the best interests of present and future consumers and communities
- deliver water services in a sustainable and resilient manner that seeks to mitigate the effects of climate change and natural hazards
- Water Services Entities Bill Explanatory note.

The operating principles of a water services entity will be

- developing and sharing capability and technical expertise with other water services entities and across the water services sector
- being innovative in the design and delivery of water services and infrastructure

- being open and transparent, including in relation to calculation and setting of prices, determining levels of service delivery to consumers and communities, and reporting on performance
- **partnering and engaging early and meaningfully with Māori, including to inform how the water services entity can give effect to Te Mana o te Wai, and understand, support, and enable the exercise of mātauranga, tikanga, and kai- tiakitanga**
- giving effect to Treaty settlement obligations, to the extent that the obligations apply to the duties and functions of an entity
- partnering and engaging early and meaningfully with territorial authorities and their communities
- co-operating with, and supporting, other water services entities, infrastructure providers, local authorities, and the transport sector.

Governance arrangement

Water services entities will have a two-tier governance arrangement comprising

- a regional representative group, which provides joint oversight of an entity by an equal number **of representatives of the territorial authority owners and mana whenua from within the entity's** service area; and
- corporate governance by an independent, competency-based, professional board.

Appointments to, and removals from, the board will be made by a board appointment committee that is part of the regional representative group. The board appointment committee is also responsible for preparing and maintaining an appointment and remuneration policy for the board. Board members are accountable to the regional representative group when performing their duties as members.

A water services entity may also have regional advisory panels if it chooses, based on a **geographic area in the entity's service area. The role of a regional advisory panel is to provide** advice to the regional representative group about how to perform or exercise its duties, functions, and powers.

Constitution

Each water services entity's **constitution will set out**

- the composition and internal procedures of its regional representative group, including how it will perform or exercise its functions, duties, and powers
- the composition and internal procedures of any regional advisory panel, and how it will perform its advisory role to a regional representative group
- **the composition and internal procedures of its board, including how it will perform or exercise** its duties, functions, and powers
- funding and remuneration arrangements **for an entity's regional representative group and any** regional advisory panels
- procedures for dispute resolution, and reviewing, amending or replacing the constitution.

A constitution may contain provisions that are not inconsistent with the act or any other legislation. The constitution of a water services entity has no effect to the extent that it contravenes, or is inconsistent with, the act or any other legislation.

The first constitution for each water services entity will be set out in regulations after the **Minister responsible for the administration of the act (the Minister) engages with the entity's territorial authority owners and mana whenua** in its service area.

Conflict of interest

The bill contains provisions on conflicts of interest. The provisions apply to members of the board, regional representatives, and regional advisory panel members. The provisions include

- a requirement to keep an interest register
- the obligation of board members, regional representatives, and regional advisory panel members to disclose relevant interests
- the consequences of being interested, such as the exclusion of a board member, regional representative, or regional advisory panel member who is interested from participating in decision making relating to the interest.

Statement of strategic and performance expectations

- The regional representative group must issue a statement of strategic and performance expectations, covering a 3-year period. The purpose of a statement of strategic and performance expectations is to
 - **state the regional representative group's objectives and priorities for the entity**
 - inform and guide the decisions of the board
 - The regional representative group must annually review its statement of strategic and performance expectations and, following a review, issue a new statement if it chooses.
- The board of a water services entity must give effect to the statement of strategic and performance expectations.

Reporting and accountability

- The bill requires the board to prepare and adopt
 - a statement of intent
 - **in which the strategic elements must be approved by the entity's regional representative group; and**
 - setting out the forecast service performance and budget of the entity
 - **an annual report setting out the entity's actual performance and audited financial statements**
 - an asset management plan and funding and pricing plan, which will cover a 10- year period
 - an infrastructure strategy, covering a 30-year period.

Te Tiriti o Waitangi/the Treaty of Waitangi and Te Mana o te Wai

- All persons performing or exercising duties, functions, or powers under the legislation
 - must give effect to the principles of te Tiriti o Waitangi/the Treaty of Waitangi; and
 - must give effect to Te Mana o te Wai, to the extent that Te Mana o te Wai applies to those duties, functions, or powers.
- A water services entity is therefore required to give effect to Te Mana o te Wai to the extent that it applies to the duties and functions of the entity. This is consistent with the approach across all legislation relating to water services, including the Taumata Arowai—the Water Services Regulator Act 2020, and on those who perform or exercise functions, powers, and duties under the Water Services Act 2021.
- **Mana whenua whose rohe or takiwā includes a freshwater body in the service area of an entity** can make a Te Mana o te Wai statement for water services. The board must respond to the statement within two years, and the response must include a plan for how the entity intends to perform its duty to give effect to Te Mana o te Wai.

Relationship to Treaty settlements

- To ensure that Treaty settlements are enduring, the bill provides that
 - where there is inconsistency between the legislation and a Treaty settlement obligation, the Treaty settlement obligation prevails
 - an operating principle of entities is to give effect to Treaty settlement obligations, to the extent that the obligations apply to the duties and functions of an entity.

Consumer and community engagement A water services entity must

- **establish one or more consumer forums to help gather consumer views and understand** consumer needs, expectations, and service requirements
- prepare an annual consumer stocktake
- engage with its consumers and communities on its asset management plan, funding and pricing plan, and infrastructure strategy.

In performing those functions, a water services entity must be guided and informed by the following consumer engagement principles

- communication to consumers should be clear and appropriate, and recognise the different communication needs of consumers
- the entity should be openly available for consumer feedback and seek a diversity of consumer voices
- the entity should clearly identify and explain the role of consumers in the engagement process
- the entity should consider the changing needs of consumers over time, and ensure that engagement will be effective in the future
- the entity should prioritise the importance of consumer issues to ensure that the entity is engaging with issues that are important to consumers.

Safeguards against privatisation

The bill sets out strong safeguards against privatisation or loss of control of water services and significant infrastructure. In particular, the bill provides for

- **collective territorial authority ownership of entities to ensure appropriate oversight and influence on behalf of the communities**
- joint oversight of entities by mana whenua
- clear legislative protections against loss of ownership or control based on provisions in the Local Government Act 2002, which are that an entity must not use water services assets as security for any purpose, divest its ownership in a water service, or sell or lose control of significant infrastructure.

For a divestment proposal to proceed, the bill provides that it must receive

- unanimous support from its territorial authority owners; and
- **support from at least 75% of an entity's regional representative group; and**
- support from at least 75% of the votes cast by electors in its service area in a poll.

Independence of water services entities

The bill provides that the Minister, a territorial authority owner, a regional representative, or a regional representative group cannot direct a water services entity or a board member or employee of a water services entity

- in relation to the performance or exercise of a duty, function, or power under this Act; or
- to require a particular act or result.

The bill provides for the financial independence of water services entities. A territorial authority owner, a regional representative group, or a regional representative

- has no right, title, or interest in the assets, security, debts, or liabilities of a water services entity
- must not receive any equity return from a water services entity
- must not give a water services entity any financial support or capital
- must not lend money or provide credit to a water services entity
- must not give any guarantee, indemnity, or security in relation to a water services entity.

Government policy statement

The bill enables the Minister to make a Government policy statement setting out the Government's overall direction and priorities for water services, to inform and guide agencies involved in, and the activities necessary and desirable for, water services. A water services entity must give effect to the statement when performing its functions.

Crown monitoring and intervention

The bill enables the Minister to appoint a department as a Crown monitor. The role of the monitor is to

- act as a steward to provide oversight to the water services system from a whole-of-government perspective
- **tender advice to Ministers, and assist the Minister to carry out the Minister's role under the legislation.**

The bill contains a Crown intervention framework, providing the Minister with powers of intervention based on a graduated risk regime, including

- circumstances where there is a significant or persistent failure by a water services entity to perform one or more of its functions or give effect to a government policy statement:
- **a water services entity's failure to demonstrate prudent financial management**
- a state of emergency.

The Minister's powers of intervention are based on existing powers in the Local Government Act 2002 and include the appointment of a Crown review team, a Crown observer, or, as a last resort, a Crown manager.

Transition and establishment arrangements

Schedule 1 of the bill contains the transition and establishment arrangements, including

- establishment entities, which will make the preparatory arrangements for full operation
- the statutory oversight powers of the national transition unit (a business unit based in the Department of Internal Affairs) for the transition period
- transitional provisions relating to employment of the water services workforce, including employment security by transferring existing employment positions to the relevant water services entity on terms that are no less favourable than existing terms.

Omnibus Bill

The bill is an omnibus bill introduced in accordance with Standing Order 267(1)(a). That Standing Order provides that an omnibus bill to amend more than one Act may be introduced if the amendments deal with an interrelated topic that can be regarded as implementing a single broad policy.

A draft submission will be brought to Council 13 July 2022. Submissions on the bill close 22 July 2022.

Water and waste operations

Operations and maintenance contract 10/01

- **The contract is continuing to operate well with no reported non-conformances for KPIs across May at the time of writing.**

- From an operating view point river/ground water levels across the district have recovered following the dry extended summer with sustained rainfall across the district recharging water sources.
- Leak detection – Leak Detection Services are back in Otautau to locate the significant leak at Holt Park which has not been found to date despite several attempts. This will tie in with Leak Detection Services surveying Tuatapere on behalf of the water and waste team.
- 3D scanning of Te Anau ponds and Kepler disposal block has been completed. The outcome of these works is to provide a visual medium for new staff/contractors to see SDC water and wastewater facilities without going on to site. Training to link various documents and confirming logon details is all that is required to complete these works.
- Given that Omicron is now prevalent in the community and cases have been reported in Southland, the limiting of non-essential staff to wastewater and in particular water treatment plants remains in place. Both Downer and the wastewater team have Covid-19 protocols in place regarding this. This will likely remain in place for future months with the aim of protecting Downer operators who are vitally important critical workers.
- The current water and waste operational and maintenance contract is up for renewal and we are well into the process of formulating an RFT to go to the contracting industry. A draft procurement plan has been provided by Morrison Lowe and work is progressing well with Waugh Consultants to deliver the data bundle that will accompany the RFT. The draft plan currently has the RFT going to market mid-August 2022.
- Following significant rainfall and storm events throughout May we expect an increase in stormwater related RFS' and SRs to be reported to the water and waste team. An increase in reactive stormwater works is expected over the winter months.

Water

- Final design underway on the Manapouri water treatment plant upgrade project.
- Concept design work has started on the Eastern Bush Otahu Flat water treatment plant upgrade and the two new consents are nearing lodgement.
- The Sandy Brown Road booster station upgrade is 90% complete.
- Riverton water treatment plant UV treatment awaiting final electrical commissioning.
- Winton water treatment plant pH correction project is still progressing through design.

Wastewater

- Riversdale wastewater treatment upgrade has all the necessary consents required to proceed, and the land acquisition has been completed. The final design of this project is being completed, with the procurement planned to commence in June 2022 and construction to begin late 2022 and be completed within the summer months of 2023.
- Winton wastewater planning has progressed and a business case with the shortlisted options is close to being finalised, with a workshop being held on 13 July to present all options and a recommendation.

- Manapouri wastewater planning is continuing with design options and consultation with the local working group.
- Edendale/Wyndham wastewater consent renewal and upgrade has been started with a design consultant and will progress through to determining options.

Stimulus programme

- All of the AC water main renewals projects have been completed.
- The condition assessment panel is tracking well. Works packages have been completed in Te Anau, Winton, Otatau and Riverton. Works have started in Lumsden and Balfour.
- Wyndham stormwater project is complete.
- The Caswell Road sewer main (and water main) upgrade is well underway and progressing well.
- The Woodlands stormwater upgrade is well through construction.
- The Stewart Island/Rakiura disposal field work is progressing well now.
- Stewart Island Main Street stormwater works had materials delivered to site the week of 30 May.
- Orepuki stormwater had materials delivered to site the week of 30 May.

Project delivery team

- The first draft of the 2022/2023 community facilities projects into programmes/packages of work for delivery has been completed. This will then be refined with a further meeting planned for early June. Some early procurement and tenders have already been awarded and we are confident in the delivery of a number of 2022/23 of projects early in the new financial year.
- The TIF project funding agreements have been received with some minor conditions to be met. We need to amend the timeframes for the Te Anau boat ramps completion due to the resource consents taking longer than originally planned.
- Resource consents for the boat ramp replacements at Te Anau have now been received and work is about to commence with Te Anau Earthworks. The plans for Manapouri (View Street carpark upgrade and Pearl Harbour boat ramp) have been received and are being reviewed by SDC staff.
- Changes to the location of the toilet at Manapouri have delayed this portion of the TIF project.
- The ability to work remotely has seen very little detrimental effect to project delivery.

Community facilities

Previous month's achievements

- 2022/2023 project scope documents approved by community boards.
- A number of projects have been completed which include

- Edendale Seaward Downs toilet refurbishment
- Waikawa toilet refurbishment
- Curio Bay camping ground toilet refurbishment
- Otautau Main Street toilet refurbishment
- Online booking system trial has gone live for six months.

Priorities for upcoming month

- 2022/2023 works programme development.
- Complete installation of new toilets at Edendale and Wyndham.
- Progress the TIF funded projects.
- Import condition assessment data from the consultants completed reports into Council's asset management application (IPS).
- Workshop the investigation projects with the community boards.
- Workshop open spaces, tree management plan and hall booking system with the Services and Assets Committee.
- Present the Ulva Island wharf replacement report to the Stewart Island/Rakiura Community Board.

Strategic planning priorities

- Asset management improvement works (ongoing but working towards AMP and LTP timelines).
- Hall booking system rollout to all council owned halls (January 2023).
- Open Spaces Strategy.
- LTP preparation (LTP timeline).
- Business unit rationalisation (next annual plan review).

Contract(s) performance

- Township mowing contracts are starting to wind down with the growing season coming to an end. There has been limited growth over the summer season due to the unseasonal dry period we have experienced. All mowing has been within the agreed level of service.
- Township gardening contracts are receiving their pre-winter maintenance and the contractors have operated within the agreed level of service. We have one outstanding contract in Tuatapere to finalise.
- The work done through the alliance contracts is cyclic and any additional requirements are requested by the contract managers.
- The toilet and office cleaning contracts are all running as per the level of service.

- One contract will not be renewed at the end of the financial year due to noncompliance. This decision was made with the agreement of the community board.
- There have been a number of compliments received through the RFS system for the work that our mowing and cleaning contractors have been doing.

Stewart Island Electrical Supply Authority (SIESA)

- The annual works programme planning is being nearing completion and we anticipate that the majority of the AWP will be completed.
- Next year's Annual Works Plan 2022/2023 has completed the first draft and is awaiting final signoff from PowerNet Management. PowerNet and SDC will present this plan to the community board for review and discussion before approving a final draft.
- Significant diesel price increases have affected the budget for 2021/2022 and will affect the 2022/2023 budget. An unbudgeted expenditure report will be required to allow SIESA to draw from the SIESA reserve.
- A working group for alternative power sources has been setup and the first session has been undertaken with the Infrastructure Commission and SDC staff and the governance. The was seen as productive in terms of setting a process for understanding what our needs are. This process is expected to position and align the key stakeholders before collectively collaborating on a best fit solution to a sustainable power source align to key national strategic policy statements. To maintain focus and momentum the group will meet monthly to set and achieve further goals.

Forestry (IFS)

- Contract management process and systems are undertaking a step change with a variation to the existing contract to enable improved reporting and decision making which will ensure contract actions and outcomes are best practice over the next 12 months. The incumbent contractor has agreed to work collaboratively to undertake 17A Delivery of Services review with the outcome being determined in early 2023.

District wide roading programme

- A new Land Transport rule: Setting of Speed Limits 2022 has been adopted. The 2022 Rule was implemented as part of the "Road to Zero – New Zealand's Road Safety Strategy 2020-2030). Under the rule we will see the requirements for the development of Speed Management Plans that will set out the objective, and measure for managing speed for the next 10 years. This should provide greater flexibility for Council to adjust speed limits. Another key aspect is the move toward setting safer speed limit around all schools. This date has been brought forward from 2030 to a goal of achieving this by 2027.
- Net present value calculations have been completed and provided for sign off to Waka Kotahi for the 2022/2023 bridge renewal programme. This is requirement of Waka Kotahi funding.
- Updating of asset register for works completed during 2021/2022 is also nearing completion in readiness for the annual asset valuation.

- Taramea Bay, Riverton – work is also underway for the retrospective resource consent application for the emergency works carried out along Rocks Highway.

Around the Mountains Cycle Trail

- Around the Mountains Cycle Trail has had a good season with an increase of both cyclists and pedestrians enjoying the trail.
- Pre-development project work to address the Centre Hill erosion is continuing and Council is liaising with Landcorp to identify suitable solutions including appropriate survey instruments for the site.
- Improvements have been made to the cattle stops and gates in the Parawa part of the trail, improving the rider experience through this section.
- Ngā Haerenga New Zealand Cycle Trails has a signage project for all 23 great rides around New Zealand, we are liaising with land owners about signage installation.
- Around the Mountains Cycle Trail is liaising with Ngā Haerenga New Zealand Cycle Trails about marketing of the Great Rides.
- Around the Mountains Cycle Trail Trust – the trust held a community meeting in May, providing updates on the Trust establishment, and seeking input into their strategic vision for the trail.

Environmental health

- The District Licencing Committee granted the application for an off-licence for the Winton Bottle-O (which will not go ahead as the application was subsequently withdrawn).
- The Alcohol Regulatory and Licensing Authority has heard the appeal of the District Licencing Committee's decision to decline the off-licence for a proposed premise in Riverton and we await their decision.
- Consultation on the TAB and Gambling Venue Policies opened on 13 May 2022 and closes on 13 June 2022.
- The dog registration process for 2022/2023 has commenced.

Bylaws and policies

Several bylaws and policies are being reviewed, including:

- Alcohol Control Bylaw – feedback has been sought from community boards and Council will seek wider community input on how Council should proceed. The bylaw is scheduled for review late 2022.
- Privacy Policy – a draft policy has been developed and staff are both assessing and looking to implement, any required changes to operational practice. The draft policy is scheduled to go to Council for adoption 13 July 2022.
- These draft policies were presented to Council 11 May 2022 and were approved to go out for public consultation from 13 May to 13 June 2022. Following consultation, hearings are scheduled for Councils meeting 22 June 2022.

- The Stewart Island/Rakiura Visitor Levy Bylaw and Policy – hearings for the draft bylaw and policy were undertaken 27 April 2022, and Council deliberated on these at the Council meeting 11 May 2022. Council has endorsed raising the levy from \$5 to \$10 effective October 2023, and will raise the levy again in 2025 to \$15.

Corporate performance

- Annual Plan – work is progressing on the Annual Plan. The draft Annual Plan is scheduled to be presented to the Finance and Assurance committee meeting on 15 June followed by the adoption of the Annual Plan by Council on 22 June.

Libraries

Winton library refurbishment

- Work is starting to wind down on the Winton Refurbishment Project. After a very long lead time we have finally had the majority of glass partitions and panels installed. The automatic doors have been fitted and tuned allowing access back to the building through the main entrance. The majority of furnishing have arrived though we still have some major elements to be finished including adding power to our public computer stations. Minor work still needs to be completed including touch ups to imperfection in the painting and cleaning of walls, fixtures and floors. Though we will still be receiving some furnishing over the next 4-8 weeks there are only a few compliance work to complete, including signage throughout the building, before an opening date can be selected.
- Our RFID project has had a few developments throughout June with installers from FE Technologies flying over from Australia to help with installs at Winton and Te Anau. There were a couple setbacks with our networking at Te Anau but will have them sorted once new network equipment arrives. Leaving the smaller libraries to SDC to complete later. The installation to the other sites is likely to take 2-3 weeks to complete and we do have some challenges including network capability at some of our libraries. Otautau is not due to be connected to fibre till July so we may experience some lag in the user experience until that is completed.

Governance and Democracy

- 2022 triennial Council elections – staff are still working on providing information to the public about standing as a candidate in the local government elections, and what being an elected member involves. Election protocols (which provide guidance on the pre-election period) will be provided to staff and current elected members in June 2022. Staff are also preparing for the nomination and voting processes.
- Community service awards – staff are going to be working with community boards to facilitate the community service awards.
- Community board terms of reference and delegations - Staff are considering the feedback received from community board members, and are reviewing the terms of reference and delegations to community boards.

Customer support

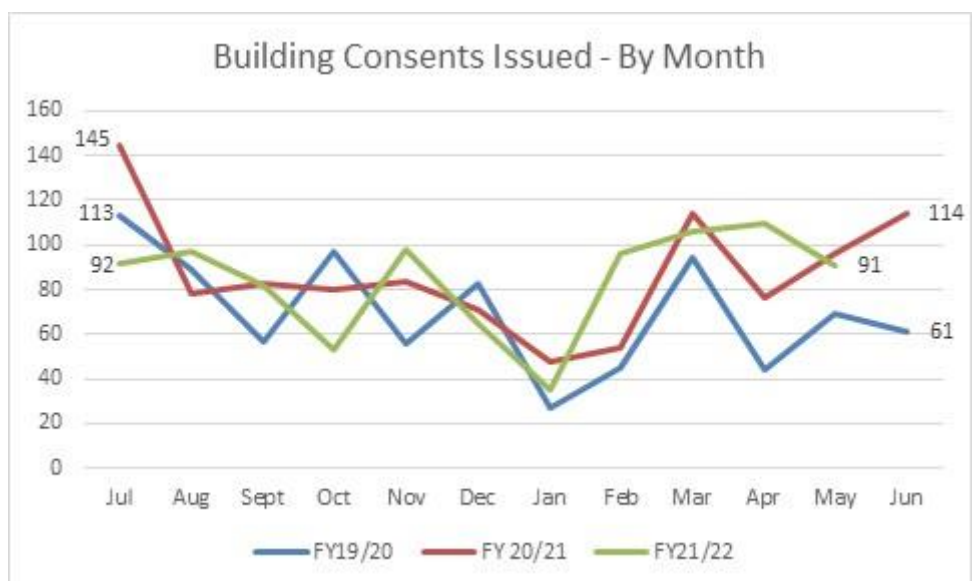
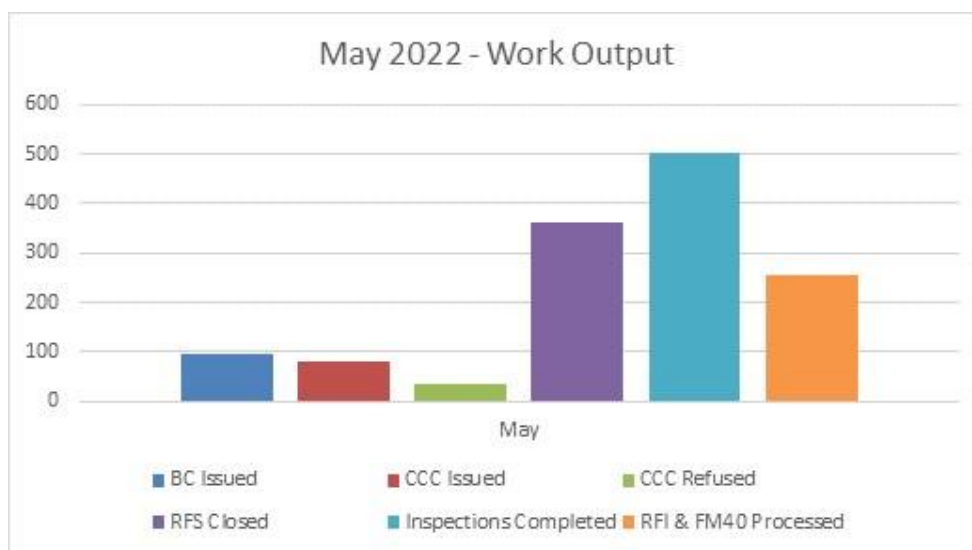
- We received 3,167 calls for the month of May. (last year for May 3,123), so very much on par.
- After six weeks “camping” out in Casey room, we have moved back into our new reception area which not only looks fantastic but from a health and safety perspective is a vast improvement for the team who now have suitable desk areas and an appropriate safety screen. The project team have done a great job with this and even had us back in there 10 days earlier than predicted.
- This timing was particularly helpful as dog registration renewal emails and letters have now gone out so we are already experiencing an increase in customers.
- There are already 420 dogs registered, only 11,338 to go!

Building consents

- The team issued 91 building consents in May 2022 (84% within statutory timeframe) and made 81 CCC decisions (100% within statutory timeframe).
- Non-compliance with processing timeframes has been due to capacity challenges in the team which have been exacerbated by Covid-19 in the community.
- Despite reaching out to every known consent processing contracting company, other BCAs within the Southern Building Controls Group cluster of Councils and continuously advertising vacant roles in the BCA, no additional support has been available to assist the team at all this year.
- Council received 10% more building consent applications in May 2022 than were received in May 2021(107 consents). This is 51% more consents than were received in April 2022.
- 175 building consents are currently being processed by Council with 88 of those waiting for further information. In May 2022 71% of consents received by Council required further information.
- Inspection volumes increased with 504 inspections completed in May 2022 (28% more inspections than May 2021) with a pass rate of 85%.
- 15% of all Building Warrant of Fitness Audits have been completed to date and the team continue plan to achieve the annual target of 20%.
- All GNC’s from the teams remote IANZ Accreditation Assessment have now been cleared by the lead IANZ Assessor.
- An MBIE audit on the teams TA Compliance functions commenced on 2 June 2022.

May 2022 – Building consents received (by ward)

Primary Property Hk Ey → Property Ward	Count	Sum of Application Value (NZ\$)
Mararoa Waimea	32	2,582,550.00
n/a	1	9,000.00
Oreti	23	1,144,760.00
Stewart Island Rakiura	3	781,000.00
Waiau Aparima	25	2,166,265.00
Waihopai Toetoe	23	2,414,000.00





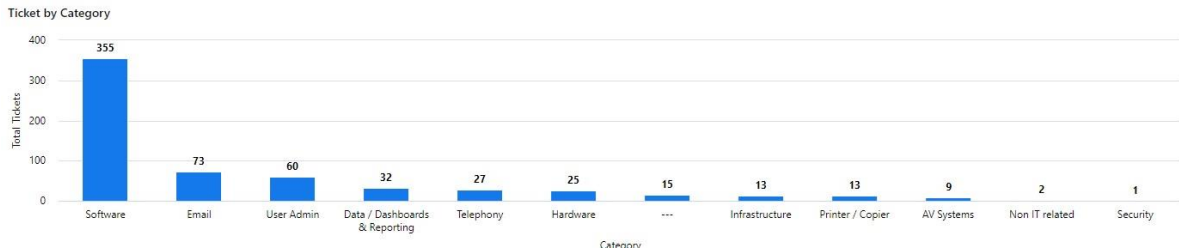
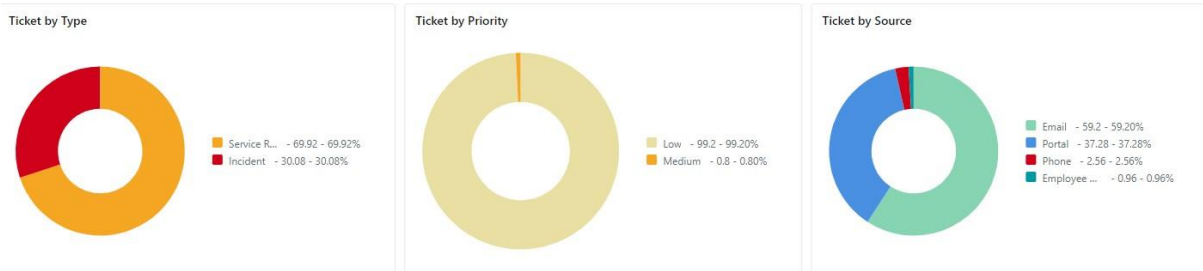
Information management – May 2022 - service desk

Service desk

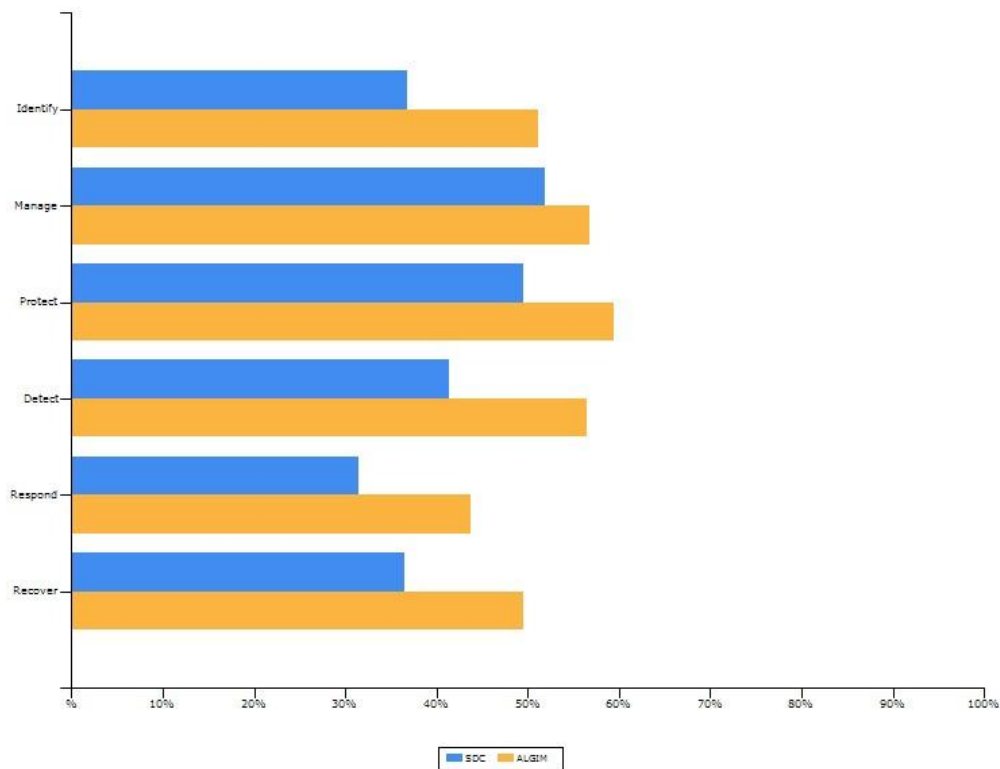
Received Tickets	Resolved Tickets	Backlog Tickets	Reopens	Reassigns	SLA %	FCR
625	531	94	39	81 ▲47.27%	82.56%	66.56%

Average Response Time	Average First Response	Average Resolution Time
6.19 Hours ▼31.78%	4.14 Hours ▼17.66%	12.38 Hours ▼31.21%

Date Range : 2022-05-01 12:00:00 AM - 2022-05-31 11:59:00 PM ▼



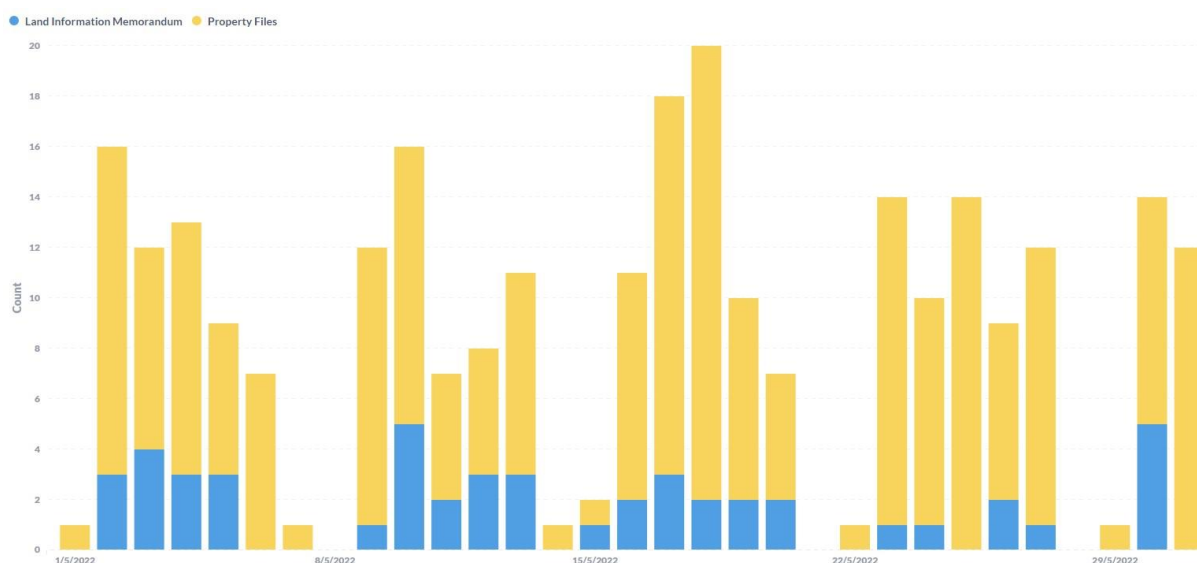
ALGIM cyber security maturity comparison – SDC vs ALGIM participating councils



Email statistics

Month-Year	Total Inbound email	Rejections (includes viruses & spam)	Legit Inbound Email	% Rejections	Total Outbound email	Total Internal email
Dec - 2021	40,068	4,693	35,375	11.71 %	26,346	14,602
Jan - 2022	51,956	7,508	44,448	14.45 %	51,114	42,102
Feb - 2022	65,093	9,565	55,528	14.69 %	48,364	30,742
Mar - 2022	72,873	13,578	59,295	18.63 %	66,484	45,106
Apr - 2022	65,528	13,618	51,910	20.78 %	52,495	51,064
May - 2022	72,036	8,988	63,048	12.48 %	71,538	87,031
Total	367,554	57,950	309,604		316,341	270,647
Mean	61,259.00	9,658.33	51,600.67	15.46 %	52,723.50	45,107.83

LIM and property file requests



Document management record types – new records

Record Type	1/5/2022	8/5/2022	15/5/2022	22/5/2022	29/5/2022	Row totals
E-mail Message	466	536	491	521	176	2,190
Electronic Document	857	921	1,011	944	290	4,023
InfoCouncil Record	35	19	20	13	29	116
Pathway Attachment	206	343	155	185	261	1,150
Pathway Document	1,038	1,132	1,180	1,904	467	5,721
SDC Inwards Mail	215	199	284	159	36	893
Grand totals	2,817	3,150	3,141	3,726	1,259	14,093

Key projects

CSI:	Implement new Finance and HR systems
Pathway UX:	Implement new web-based version of Pathway
Cyber Security:	Improve the security for users, system and data
Office 365:	Migrate email from on premise to the cloud
Governance:	IT Policies, Processes and Procedures
Records Manager:	Upgrade to latest version for better integration capabilities

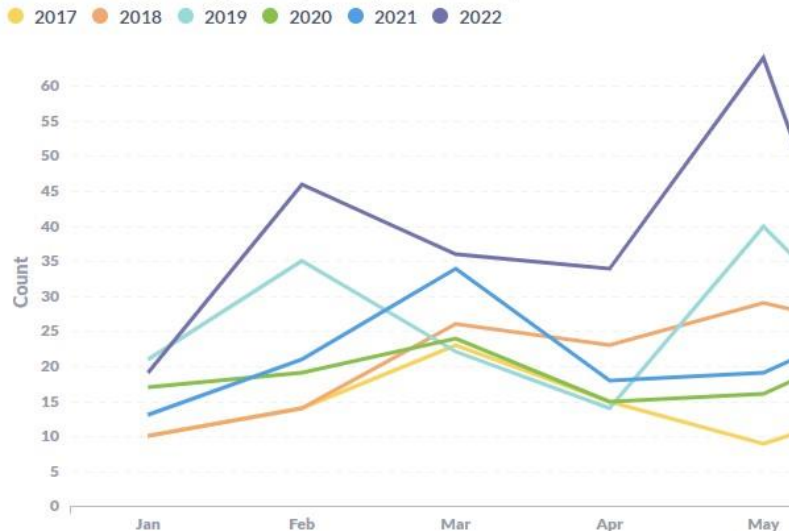
Resource management

Resource consents

- So far in 2022 the volume and complexity of resource consents processed to date has exceeded previous years and a number of large consents are anticipated to be lodged over the next few months. Two projects in the media currently are the Datagrid and the New Brighton coal mine which are likely to be lodged with Council in the next few months. A total of 63 consents were issued in May and to date 200 consents have been issued this year. Last year the team had

processed 200 applications for the year in the middle of September and in 2017 the total number of consents processed for the year was 239.

Resource Management Applications, Monthly Decision Count, Last 5 Years



Environmental policy

- Work is continuing on the review of the landscapes chapter of the Operative Southland District Plan 2018. The next component of this work is to continue drafting the new section of the District Plan alongside Iwi, workshopping it with the Regulatory and Consents Committee and Iwi then initiating preliminary consultation with affected land owners. It's anticipated that notification of the Plan change will occur in mid-2023. Additional policy capacity in the team has been focused on preparing guidance material to support consultants and our communities on district plan interpretation and planning processes following the identification of some opportunities in this space.

Legislative reforms

- Government plans to introduce three Bills to overhaul New Zealand's resource management system. The reforms will repeal the Resource Management Act 1991 and replace it with:
 - Natural and Built Environments Bill (NBA) – requiring local government and mana whenua to form joint, regional planning committees to develop one NBA plan for each region. These plans will replace existing regional policy statements, regional plans, and district plans.
 - Strategic Planning Bill (SPA) - requiring local government, mana whenua and central government agencies to form joint committees to develop one long-term Regional Spatial Strategy for each region. These will identify areas that - are suitable for development; need to be protected; require infrastructure; and/or are vulnerable to climate change effects and natural hazards.
 - Climate Adaptation Act (CAA) - to help New Zealand better deal with climate change, particularly 'managed retreat' (the strategic relocation of communities or assets prone to natural hazards - like increased flooding or coastal inundation)

- The Natural and Built Environments Act and Spatial Planning Act are proposed to be introduced to parliament towards the end of this year. The Climate Adaptation Act will be progressed in 2023 and will not be enacted prior to the government election

Consultation is occurring on:

- National Adaptation Plan (NAP) - A joint regional submission with ES, ICC, GDC and TAMI has been prepared and submitted on the draft National Adaptation Plan and Managed Retreat.
- National Policy Statement (Freshwater Management) and National Environmental (Freshwater) changes are proposed to natural wetlands definitions in these documents. SDC planning team are charged with the implementation of the NES-F for any changes of land use (eg quarrying, earthworks indigenous vegetation clearance near wetlands). If any changes are to this regulation, the team will adapt processes to suit.
- National Policy Statement (Indigenous Biodiversity) – A second exposure draft of the NPS-IB is anticipated on 9 June for a 6-week consultation period. It has been adjusted now that the RM reform direction has been finalised. The NPS-IB will need to apply to both the RMA and the new legislative framework.

Community Leadership

Stewart Island Visitor Levy

- The amount available for allocation for the 2022 round was \$311,092 and there were nine applications received. The following allocations were made at the committee meeting on Friday, 27 May:

Organisation	Allocation
Rakiura Heritage Trust	\$20,000
SIRCET	\$28,600 (each year for two years)
Stewart Island/Rakiura Community Board – Dundee Street Footpath	\$19,929 (each year for 10 years)
Stewart Island/Rakiura Community Board – Golden Bay Geotech survey	\$140,000
Stewart Island Health Committee/Future Rakiura	\$25,000
Stewart Island Lions – Butterfields Beach Community Project	\$3,000

- This year the total allocation for 2022 was \$236,529.

Regional funding outcomes

- The following organisations were granted funds at the SDC Community and Strategy meeting on Wednesday, 25 May.

Sport New Zealand Rural Travel Fund

➤ Central Southland College	\$1,500
➤ Otautau Netball Club	\$1,200
➤ Menzies College Netball Club	\$1,500
➤ Fiordland College	\$1,500
➤ Northern Southland College	\$1,500
➤ Otara Pony Club	\$1,200
➤ Te Anau Rugby Club	\$1,200
➤ Winton Cricket Club	\$1,500
➤ Winton Football Club	\$1,000

District Initiatives Fund

➤ Lumsden Heritage Trust	\$5,000
➤ Fiordland Trails Trust	\$17,175

Attachments

There are no attachments for this report.